

**Summary of Minutes of Meeting  
UPPINGHAM PATIENT PARTICIPATION GROUP  
held on Tuesday, 21<sup>st</sup> June 2016 at 5.30 pm**

Kate Waterton and Hamid Mani, **prospective PPG members**, were guests at the meeting.

**Dr Fox advised that everything was going well** and that the Practice was on high alert and ready for the **Care Quality Commission Inspection** that could cover anything from the mundane to the critical. **Federation was now set up as a legal entity** with Dr Bietz of Market Overton our formal lead. Any provision, like more local diagnostic services, was still in the pipeline with the CCG very short of money. However **the project to put a Pharmacist in Practices** to review complex lists of medication would build on what was learnt from the previous pilot scheme and give better control to Practices. Simon Dobb then reported that training was ongoing and the **telephone system had improved** with the better staff levels. It was hoped that patients would **register on-line for non-urgent appointments**. A request for **parent-child car parking** has led to dual parking with disability to be considered.

Arrangements for the On-line Information Day were discussed and this led to a wider consideration of the use of social media. The Surgery uses Twitter; Ketton is launching a website. It was agreed the **PPG should be more aware of using social media to provide information to patients**.

A further event for PPG involvement is **Diabetes Day**. There is currently strong focus on this topic in the CCG and a national Diabetes Awareness Week will be held in November; it was felt we should link with this. The PPG will also help **evaluate Surgery premises** to facilitate good access for all.

**News from Branch Surgeries is positive**. The new **Ketton** website will be very good when it is up and running. With Stamford joining the Lakeside federation of GP Practices it was felt more Ketton residents would be looking to join the Uppingham Practice. New houses are to be built in both Ketton and Uppingham, and SD will look at what funding is being made available by the developers to the Council to provide facilities for the Practice as a whole. Currently the door to the **Barrowden** surgery is locked for security if Grace is working alone, but there are **no plans to change** the published core hours. Branches have two doctor surgeries and one nurse surgery per week: Barrowden has a second nurse surgery despite having a smaller population. Everything at **Gretton** seems to be going well, but again local patients currently with Lakeside are talking of switching and joining the village surgery.

**Members asked questions\***. They also discussed the role of the Group and agreed that the **PPG has no Constitution, that the PPG operates between grass roots and the Practice and that the PPG is not involved with larger NHS structures**. We are looking ahead to making a more active contribution, and to using social media to cascade information to patients over a wider area.

There was a brief discussion on **passing on information from the Clinical Commissioning Group**, and whether it was the role of the PPG to distribute this. The topic will be debated further at the next meeting.

Falls Clinics are being offered in the area **by AGE UK** and details are available on their website.

The next meeting will be held at the Surgery on Tuesday, 13th September 2016 at 5.30 pm.

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**\*These are the answers to questions raised by members at the meeting on 21<sup>st</sup> June:**

There is the NHS health check call-up which is for patients aged 40-74 [unless already under review for an on-going condition]. There is no mechanism for contacting older patients who are otherwise healthy but individuals can always refer themselves for review if they have a concern.

For patient confidentiality all references to "Midwife" will be removed from the screen in the reception area but a name or room number cannot be avoided.

NHS Guidelines stipulate that only 28 days' worth of medicines should be issued at a time [with the exception of holidays etc] to avoid waste and excessive medication being stored in the home.

Approx. 2,700 patients are registered with the Practice for on-line services. This represents 25% of the patient population and exceeds the uptake target set by the CCG.